



TICKETING SYSTEM

Designed by Gem Matthews to geolocate and manage requests for intervention, it is a remote-control system for cremation plants, which uses the automatic sending of alarm signals to the company staff.

This technology, which is implemented on the process supervision PC, creates tickets / e-mails based on the anomalies detected on the plant. Tickets are sent in sequence and at regular intervals for taking charge of the request, its analysis and to give the necessary instructions to the operator in the crematorium.

The customer can thus monitor the full management of the intervention, from the onset of the alarm to its final resolution.

